# Behavioral Health Consultation in Practice Part 2

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 The primary care environment is largely an action environment

■ The mental health specialty environment is largely a reflective environment

## Can you make the leap?

Paradigm (theoretical) shift from our traditional training

Attitudinal

**Behavioral** 

Cognitive

**Emotional** 



"Never, ever, think outside the box."

#### The Attitudinal Shift

- Flexibility
- Adaptability
- Willingness
- Openness
- Trust
- Modesty/Balance

#### The Behavioral Shift

- Shift to medical and health issues
- Shift away from 45-50 minute, weekly approach
- Less jargon
- Less rapport-building
- Problem solving mode; redirection
- Evidenced-based approach (Behavioral Activation and Education)
- Innovate new programs

### The Cognitive Shift

- Think like a PCP (generalist, navigator, advocate, population mgr)
- Single visit mentality
- Improving functioning
- Familiarity with medical issues/diagnoses
- Symptom management
- Efficiency with effectiveness
- Better care for primary care

#### The Emotional Shift

- Face challenges and the unknown
- Facing serious medical illness; dying
- Therapeutic relationship not a focus (less depth)
- Separation from psychology colleagues
- Allow experience/discomfort of the unknown
- Being with the anxiety remember what you do know
- Finding the "flow" in the busy-ness